

KII Questions for SLRCS Branches

- Introduce the evaluation and assessment team members.
- Explain briefly about the purpose of the evaluation and assessment.
- Inform about audio recording and confidentiality.
- Start by asking participants to share their experience as branch staff (e.g. year of service, roles and responsibilities)

Evaluation Humanitarian Action

Relevance/Appropriateness

- 1) How did the SLRCS's emergency response during the economic crisis in 2022 (including IFRC supported response) align with the immediate needs and long-term priorities of the affected communities in Sri Lanka?
- 2) How were local cultures and community structures considered in the planning and implementation of the response activities?
- 3) If more resources were made available, how would the branch prioritize the needs of the affected communities?

Efficiency

- 4) What were the major challenges faced, and how were they overcome to ensure timely delivery of aid?
- 5) Do you think the response activities are the most efficient in addressing the immediate needs?
- 6) Did you respond differently this time (as compared to previous response)?

Effectiveness

- 7) What were the intended outcomes of the response, and to what extent were they achieved?
- 8) How did the response activities adapt to evolving needs and situations on the ground?
- 9) Can you discuss any unintended outcomes, positive or negative, that resulted from the response efforts?

Impact

- 10) Beyond immediate relief, what lasting impacts has the intervention had on community resilience and recovery (including food production and security) in Sri Lanka?
- 11) How has the intervention influenced local capacities to manage economic crises or related emergencies?

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12) Were there any negative consequences of the response efforts, and how has the SLRCS and/or IFRC addressed these?

13) Did any of the routine programmes cover the response needs, and vice versa?

Sustainability

14) How has the branch worked with local partners to ensure the sustainability of the emergency response initiatives?

15) What measures were taken to transition from immediate relief to long-term development support?

Coherence

16) How were the branch's activities coordinated with other local initiatives in Sri Lanka (humanitarian, development, and peacebuilding)?

17) Were there any conflicts or synergies between the response and other ongoing interventions, and how were these managed?

Triple Nexus (Indirect Analysis)

Include a definition sheet for "peacebuilding" to explain to the Branch.

18) Are there any emerging PGI-related trends reported/observed, and how did the branch ensure these are adequately responded to (including referral to other service providers)?

19) Looking back, how do you see the humanitarian response contributing to or integrating with longer-term development and peacebuilding efforts in Sri Lanka?

20) Can you identify any opportunities or challenges that arose from the emergency response that could influence future development or peacebuilding initiatives?

21) How has the response impacted social cohesion and community trust, both positively and negatively?

Program

Conditional Cash Grants (distributed in Colombo, Kalatura, Kurunegala, Vavuniya)

22) How were beneficiaries for the Conditional Cash Grants identified and prioritized?

23) What impact have the Conditional Cash Grants had on the economic stability and recovery of the affected households?

24) How is the effectiveness of the Conditional Cash Grants program being monitored and evaluated?

School Feeding and Packs (distributed in Badulla, Colombo, Galle, Kalatura, Monoragala, Nuwara Eliya, Vavuniya)

25) How were schools and students (under grade 5 - <10 y/o or some schools included up to grade 8 - <14 y/o) selected for the School Feeding and Packs program?

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- 26) What has been the observed impact of the School Feeding and Packs on student attendance and learning?
- 27) Can you share any success stories or challenges encountered while implementing the School Feeding and Packs program?

Sanitary Napkins and Menstrual Hygiene Management awareness (distributed in all 25 districts)

- 28) What strategies were used to ensure the distribution of sanitary napkins and MHM knowledge reached the most vulnerable groups of girls?
- 29) How has the provision of sanitary napkins and MHM awareness contributed to the overall well-being and dignity of adolescent girls in the affected areas?

Food Packs (distributed in all 25 districts but question only for Colombo Branch and NHQ)

- 30) What criteria were used to determine the contents of the Food Packs, and how were they tailored to meet the nutritional needs of the beneficiaries?
- 31) Can you describe the logistics and challenges of distributing Food Packs in the crisis-affected areas?

First Aid Kits (distributed in all 25)

- 32) What is the status of the First Aid Kits? How does the branch replace the used and expired items? [Each branch received 125 First Aid Kits]
- 33) In what ways have First Aid Kits impacted the immediate health response capabilities of communities and individuals?

Response to Dual Emergencies

- 34) How did the branch adapt its emergency response plans to address the simultaneous challenges of the economic crisis and other emergencies - DREF (monsoon flooding, dengue outbreak, extreme weather-induced flooding)?
- 35) What were the primary needs of the community during the dual emergencies, and how did the branch prioritize its interventions?

Coordination and Collaboration

- 36) How did the branch coordinate with local government and other humanitarian actors to respond to the dual emergencies?
- 37) Can you describe any joint initiatives or partnerships that were formed to address the compounded impact of the economic crisis and other emergencies?

Community Engagement and Support

- 38) How did the branch engage with the affected communities to assess their needs and tailor the response appropriately during the dual emergencies?

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- 39) What specific support was provided to the most vulnerable populations, such as low-income families, female-headed households, the elderly, persons with disabilities, and children, during this period?

Resource Mobilization and Logistics

- 40) What challenges did the branch face in mobilizing resources and delivering aid during the dual emergencies, and how were these overcome?
- 41) How did the branch ensure the continuity of essential services and supplies, including food, water, and healthcare, during the floods compounded by the economic crisis?

Impact and Learning

- 42) What has been the observed impact of the branch's interventions on community resilience and recovery from the dual emergencies?
- 43) Based on the experience of managing dual emergencies, what lessons have been learned, and how will these inform future emergency preparedness and response strategies?

Estate areas

Understanding Community Dynamics

- 44) How does the branch assess and understand the specific needs and vulnerabilities of communities in estate areas?
- 45) What are the common challenges faced by estate communities during emergencies, and how does the branch address these?

Program Implementation and Services

- 46) Can you describe any targeted emergency response programs the branch has implemented specifically for estate areas?
- 47) How does the branch ensure access to essential services such as healthcare, education, and WASH (Water, Sanitation, and Hygiene) in estate communities?

Community Engagement and Participation

- 48) In what ways does the branch engage with estate communities to ensure their participation in emergency preparedness and response planning?
- 49) How does the branch facilitate community-led initiatives or support community-based organizations in estate areas?

Coordination with Estate Management and Authorities (only for Nuwara Eliya, Badulla, Monaragala and Colombo Branches)

- 50) How does the branch coordinate with estate management and local authorities to enhance emergency response and recovery efforts in estate areas?
- 51) What challenges have been encountered in collaborating with estate management, and how have they been addressed?

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Impact and Sustainability (only for Nuwara Eliya, Badulla, Monaragala and Colombo Branches)

- 52) What impact have the branch's interventions had on improving the resilience and well-being of estate communities during emergencies?
- 53) How does the branch work towards sustainable development and long-term resilience in estate areas, considering the economic and environmental challenges?